



Patient Participation Group Meeting
Tuesday 10th March 2026
Conference Room, Howard Street

1. Present: JA (Chair) GA, LA, GJ, HB, JB, JM, MF, LF, LB, Dr LDi, SS

Apologies: CE, IE, VM, JM

2. Minutes of 13.1.26: Proposed: GJ, Seconded: LA

3. Matters Arising:

i) Denton Diagnostic Facility: MF is attending a meeting about this tomorrow, with the same question as before (as yet unanswered): why can GPs not refer? Hopefully, this will be answered tomorrow.

ii) Blood Tests: LF sent the required information to MF, who is awaiting the surgery's response to the draft she has prepared. LF will chase the surgery for its response. When this is finalised, consider adding it to the website, to obviate the need for leaflets.

iii) Update on New Triage System: LF said that this is now on the NHS website as well as the surgery's own. It is in a less complicated format than previously and is easier (and consequently quicker) for staff to match to patient records. The waiting time for appointments has decreased, from 3-4 weeks to days.

The use of any AI element was discussed: to what extent is this being used and what and how are patients being informed if it is used? Currently, there is no AI used in any diagnostic function. LF and LB will raise with the surgery, how any other form of AI is used and the communication about this with the patient.

iv) New Floor, Howard Street: the surgery is still awaiting a price for the planned work; when this has been agreed, work will take approximately 6-8 weeks. The surgery will need to be wholly vacated for that time, including admin, so activity will be spread between the two other sites. The PPG will relocate to the Hadfield site.

v) Glossop Surgery Doors: the funding is still awaited. LF will also check whether the pavement surface outside the side entrance to Manor House is included in the work.

4. PPG Items:

The new GP contract. This includes the government directive regarding same/next day appointments to which GPs have had no input and about which the BMA is in dispute, with a plan to ballot doctors. Discussion ensued regarding issues likely to arise if this requirement is pursued. Currently, it is unclear how this will resolve, Dr LDi commented that the surgery already sees 90% of urgent cases the same day. Other parts of the contract do not present as significant concerns.

5. Surgery Items:

LF advised that Dr Winton is on maternity leave and Dr Bhatra is covering for her.

6. Derbyshire PPG Network:

In IE's absence, nothing to report.

7. Tameside PPG Network:

MF is to attend a meeting at Denton Diagnostic Facility tomorrow as part of this group.

8. Glossop Joined Up Care:

In VM's absence, no report.

9. Any Other Business:

JB is to ask Jon Pearce, MP, to join a meeting regarding the lack of facilities in Glossop; this follows from an expressed interest on his part.

Next Meetings:

Informal: Tuesday 14th April, 6.p.m

Formal: Tuesday 12th May, 1 p.m

Venue: Howard Street unless advised otherwise.