



Patient Participation Group Meeting

Tuesday 12th May 2026

Conference Room, Howard Street

1.Present JA (Chair), VM, LB, VT, HB, JB, IE, CE, SS.

Apologies BL, MW, MF, GJ, AR, LA, JM, LF, GA, Dr Du

2.Minutes: Proposed: HB

Seconded JB.

3.Matters Arising

- i) Denton Diagnostic Facility. Deferred to the next meeting as MF not present.
- ii) Blood Test information for patients. The leaflet/information is still being finalised. The surgery hopes to have the information available for the next meeting.
- iii) Howard Street. See PPG item i.

4. PPG

- i) Howard Street. VT informed the group that the repairs required are estimated to cost £100,000, which will be a cost to the practice. The entire floor has to be replaced which entails internal walls being removed and a complete overhaul being undertaken as years of dry rot have to be remedied. The extent of this was unknown until the recent problems were addressed. The work is estimated to take between eight and twelve weeks and for that time all surgery work at the site has to be relocated. It will be some six weeks after the work has been agreed that it can begin.
- ii) 'Do you need to see a GP' poster. The purpose of this was further discussed. It was queried whether an actual poster was still needed as the contents had been added to the surgery's Facebook page and there is a move away from printed information as far as possible. It was agreed that there remains a need to assist patients in understanding the roles of the different staff at the surgery and which role is the appropriate choice in many situations. VT is working on a set of role descriptors.
- iii) Request for Update on Primary Care Network (PCN). VT spoke about a new national service, "Team Up". This is partially funded by the Derbyshire County Council and is intended to undertake home visits to care for people in the

community. It is staffed by a GP, a nurse practitioner, a matron, a health care assistant and a care co-ordinator. Access is via a GP.

Previously, the PCN had been funded by Tameside and Glossop CCG but is now funded by Derbyshire. The PCN is separate from Team Up but it helps co-ordinate the work. VT will provide more information on their respective roles and purposes and further updates on Team Up's progress.

iv) The Triage Process. A member asked a question about the time limit to completing the form (30 minutes). VT said that there have been some complaints about the complexity of the form. Anima is aware of this and is trialling a new, simpler form. The practice has been put forward as participants in this trial. Currently, reception staff are assisting approximately forty patients daily to complete the triage. VT commented that the form on the NHS app is simpler than the form on the website.

5. Surgery Items. None.

6. Derbyshire PPG Network. IE reported that some PPGs had noted problems with the new GP contracts. VT said that this often occurs, citing the discussion at the last meeting regarding the requirement to see all urgent cases within a very specific short time frame, including keeping the Triage system open until 6 p.m. This is problematic but it has to be fulfilled. There is a GP pushback, currently over work that GPs have traditionally undertaken that is in fact work that hospital doctors should be undertaking, i.e: issuing sick/fit to work notes for a patient who has undergone a surgical procedure and hence cannot work. Blood tests are another area of dispute as GPs have done these at the request of hospitals but there is considerable work involved in reporting back all the necessary information. Currently, any patient of Tameside Hospital will need to go there for a hospital requested blood test. The hospital is paid for this work, whereas GPs are not and it is within the hospital contract to undertake it. If the hospital is further away and the patient has difficulty attending it, the practice will still do the blood test.

7. Tameside PPG Network. Nothing to report.

8. A.O.B. JB said that there was no further information from Jon Pearce MP who had expressed an interest in attending a meeting. JB will send a reminder and it was agreed that any such meeting should include all PPGs in Glossopdale.

There was a further general discussion regarding the lack of health facilities in Glossop.

Next Meetings: **Informal: Tuesday 9th June 6 p.m**
 Formal: Tuesday 14th July 1 p.m